HELP

Join a club

Join your club with an invitation link or code, or find it, follow it and send your membership request for the current season.

Updated on 19 November 2026

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Written with the help of an AI

What it is for

Being a member of a club in Reefwise gives access to its events, its polls and the dives its members share. There are two ways: the invitation link or code, which is immediate, and the membership request, approved by a club manager.

Before you start

- A Reefwise account, signed in (club features are not available in guest mode).
- An invitation link or code given by a club manager, or the name of the club to follow.

With an invitation link

A club manager can send you an invitation link (it starts with the address of the web space and ends with `/join?code=…`). Tap it:

- on an iPhone with the app installed, the app opens on **Invitation**, with the code already filled in. Check it, then tap **Join**;
- otherwise, the web space opens. Sign in: your profile opens with the code already filled in **Invite code**. Click **Join the club**.

Nothing happens without your confirmation: the link only fills in the code.

With an invitation code

1. In the main menu, tap **Join a club**.
2. Type the code in **Invitation code**, then tap **Join**.
3. The message “You joined (club name).” confirms the membership.

In the web space, open your profile, type the code in **Invite code** (block **Join a club with a code**), then click **Join the club**.

You are a member of the current season right away, without waiting for an approval.

Without a code: follow the club, then ask to join

1. Follow the club

On the iPhone:

1. In the main menu, tap **Find a club**.
2. Search for the club by its name or town, then tap **Ask to follow**.
3. The club shows “Request sent, waiting for the club”. The link **Ask for my membership** opens the season membership directly.

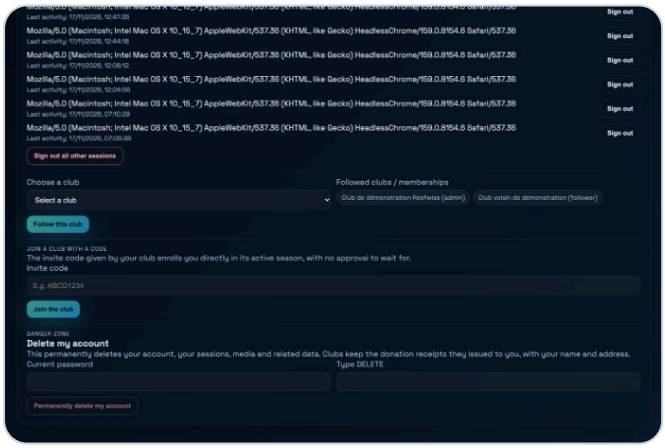
In the web space:

1. Open your profile by clicking your first name, at the top right.
2. In **Choose a club**, select the club, then click **Follow this club**.
3. The club appears in the list **Followed clubs / memberships**, marked “awaiting the club’s approval”.

The club managers are told about your request by e-mail and by a notification on the iPhone.

Following a club is a request: a club manager accepts or refuses it. While it is pending, you see neither its events nor the dives shared with the club, but you can already send your membership request. Once the follow is accepted, you see the club’s public events, its guides reserved for followers and the dives shared with it. To register for an event, you need to be a member.

Profile: choice of the club to follow and list of followed clubs



Reefwise

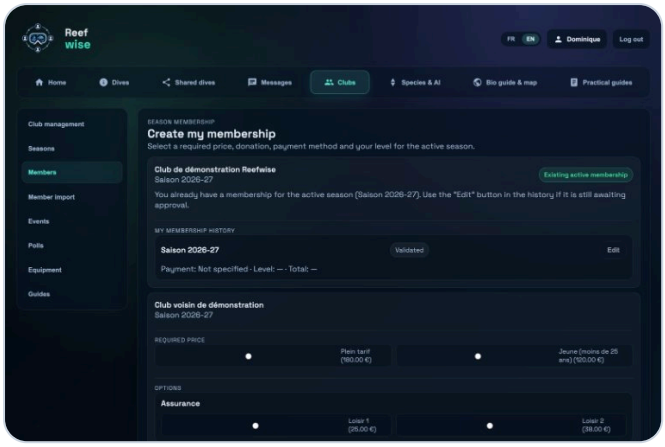
2. Send your membership request

- **iPhone**: menu **Season membership**.
- **Web space**: **Clubs**, **Members** tab, block **Create my membership**.

In both cases:

1. Choose the **Required fee**, then any options.
2. Give your **Level** and your **Payment** method (bank card, bank transfer, check, cash, other).
3. Add a donation if you wish.
4. Confirm with **Create my membership**. The message “Membership submitted for validation.” appears.

Members tab: creating your membership for the season



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Following your request

Your membership history shows where the request stands:

Status	Meaning
In progress	The club has not approved it yet. You can still **Edit** it.
Validated	You are a member for the season.
Validated and prepaid / Validated and paid	The club also recorded your payment.

> No payment is made in Reefwise: you only state the payment method you chose, and you pay the club directly. When the club accepts or declines your request, you are told by e-mail and by a notification on the iPhone.

Good to know

- “Memberships are closed for this season.”: the club no longer accepts requests for the current season.
- A validated membership can no longer be changed in the app: contact the club.
- A membership is for one season. A new request is needed the next season. Without a new membership, you stay a follower of the club.
- An accepted membership or an invitation code also validates your follow of the club.
- When the club accepts your follow request, you are told by e-mail and notification. The club can also refuse a follow request, or withdraw the follow of someone who is not a member of the current season. You then receive an e-mail with the reason, and you can send a new request.
- On the club side, requests are answered on the iPhone (the club’s members management, blocks **Follow requests**, **Followers** and **Refused or withdrawn follows**) as in the web space (block **Club followers**). A refusal or a withdrawal needs a reason, sent by e-mail.
- To send an invitation link, a manager creates a code then taps **Share** or **Copy link** on the iPhone, or clicks **Copy link** in the invitation codes window of the web space.
- If a code is refused, the message gives the reason: unknown code, expired, withdrawn by the club or already used as many times as allowed. Ask the club for a new one.

Going further

Once a member, see the page “Register for an event and answer a poll”.

Scan to open the online version